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Painter®

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INSTALLATION GUIDE

# Corel® Painter® Installation Guide

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The Corel® Painter® Installation Guide documents installation options to help system administrators carry out an unattended (or *silent*) installation on Windows and specify custom settings, such as installation folder, serial number, and more.

Corel Painter 2018 supports **Setup.exe** command lines. Each sample command line provides an example of **Setup.exe** command lines, which should meet your installation requirements.



For help with deploying Corel Painter on the macOS, please contact **Corel Support**.

## Preparing for the installation

In preparation for the installation, you need to verify the version of .NET Framework you have installed.

### *Verifying the .NET Framework version*

You must have .NET Framework 4.6 or later installed before you can install Corel Painter 2018. If you're installing from a CD, .NET Framework 4.6 is included in the installation package. If you're using electronic software distribution (ESD), you must ensure that you have .NET Framework 4.6 or later installed. If you don't, you can download .NET Framework from <http://www.microsoft.com/download>.

## Running the full installer

You can run the full installer (**Setup.exe**) to install Corel Painter 2018 with the user interface (UI) visible for an attended installation, or without any UI for a silent installation.



To ensure that Corel Painter 2018 functions properly, always restart your computer after installing, repairing, or updating the product.

## Performing a silent installation

The **/q** switch can be used to perform “silent installations” and restrict the amount of the user interface (UI) that appears during installation.

### *Parameters*

You can specify one of the following parameters for the **/q** switch. The default parameter for **/q** is **n**.

Parameter	Effect
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<b>n</b>	No UI whatsoever. Errors are logged in a file that you can control by using <b>/1</b> . This is the default parameter.
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Parameter	Effect
<b>r</b>	Reduced UI: A progress bar, along with a page containing information about the installation.
<b>b</b>	Basic UI: The user sees only a progress bar.

## Installing with a pre-defined serial number

To install with a serial number, use the following command:

```
"\\PathTo\Setup.exe" /qn SERIALNUMBER=<valid serial number>
```

**SERIALNUMBER** is a property that defines the serial number and uses the syntax **xxxxxxx-xxxxxxx-xxxxxxx-xxxxxxx**. Public properties, such as **SERIALNUMBER**, are case-sensitive and must be typed in capital letters. For example:

```
SERIALNUMBER=YK93XXX-DY87XXX-V3LNXXX-K3UJXXX
```

The serial number specified by **SERIALNUMBER** must be valid. If it isn't, the silent installation will fail. The validation failure is logged by Windows Installer.

## Installing at a user-defined location

The default location for installation is the path **Program Files\Corel\Painter 2018**, but you can use the **INSTALLDIR** public property to install the software at a specific location on the workstations. The value for this property is the desired installation path. If there are spaces in the path, you must enclose the path in quotation marks. Here's the command-line syntax for 64-bit (which also shows a silent installation):

```
"\\PathTo\Setup.exe" /qn SERIALNUMBER=YK93XXX-DY87XXX-V3LNXXX-K3UJXXX INSTALLDIR="C:\Custom_Install_Path"
```



When using the **INSTALLDIR** property in a **msiexec** installation, the path cannot end with a backslash (/).

## Using logging options

You can request the creation of logs at a specified location using the **/1** switch with various modifiers. The default parameters for the **/1** switch are **iwearmo**.

You can specify one or more of the following parameters for the **/1** switch.

Parameter	Effect
<b>i</b>	Logs status messages

Parameter	Effect
<b>w</b>	Logs nonfatal warnings
<b>e</b>	Logs all error messages
<b>a</b>	Logs initiated actions
<b>r</b>	Logs action-specific records
<b>u</b>	Logs user requests
<b>c</b>	Logs initial user-interface parameters
<b>m</b>	Logs error messages about out-of-memory warnings or fatal exits
<b>o</b>	Logs error messages resulting from insufficient hard disk space during installation to a server
<b>p</b>	Logs terminal properties
<b>v</b>	Logs very detailed information
<b>x</b>	Logs extra debugging information
<b>+</b>	Appends to existing log file
<b>!</b>	Flushes each line to the log
<b>*</b>	Applies all parameters except <b>v</b> and <b>x</b> , recording all information in a single log file
<b>/log &lt;LogFile&gt;</b>	Can be used in place of <b>/!*</b>

#### **Location and filename of log file**

The **/!\*** switch can take an additional parameter: the location and filename of the log file. Type **/!** followed by a space; followed by an opening quotation mark, the path to the log file, the filename of the log file, and a closing quotation mark. Here's the command-line syntax (where *log\_file* is the location and filename of the log file):

```
"\\PathTo\Setup.exe" SERIALNUMBER=YK93XXX-DY87XXX-
V3LNXXX-K3UJXXX /! "Log_file"
```



If you do not specify a path and filename, the log file is created in the current user's **Temp** folder.

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### Syntax

The following sample command line uses the default parameters of the /l switch to log information in the file C:\Logs\My\_Log.txt during installation:

```
"\\PathTo\Setup.exe" SERIALNUMBER=YK93XXX-DY87XXX-  
V3LNXXX-K3UJXXX /l "C:\Logs\My_Log.txt"
```

### Using the /qn switch with /l

You can use the /qn and /l switches together. The following sample command line uses /qn to suppress the user interface during installation and record errors in the specified log file:

```
"\\PathTo\Setup.exe" /qn SERIALNUMBER=YK93XXX-DY87XXX-  
V3LNXXX-K3UJXXX  
/l "C:\Logs\My_Log.txt"
```

### Combining command line elements

You can combine command line elements, such as properties, switches, and parameters. The following sample command line shows a silent installation from a UNC path (rather than a normal map drive) with a predefined serial number. The command line also shows installation to a custom path and the creation of a log file to a specified folder.

```
"\\PathTo\Setup.exe" /qn SERIALNUMBER=YK93XXX-DY87XXX-  
V3LNXXX-K3UJXXX INSTALLDIR= "C:\Custom_Install_Path" /l  
"C:\Logs\My_Log.txt"
```

## Repairing the software

You can use the command-line switch /qn with the properties REINSTALLMODE and REINSTALL to repair the software. Here's the command-line syntax:

```
Setup.exe /qn REINSTALLMODE=oums REINSTALL=ALL
```

You can specify one or more of the following parameters for the /f switch.

Parameter	Effect
p	Reinstalls missing files
o	Reinstalls missing files and files older than the current version
e	Reinstalls missing files and files equal to or older than the current version
d	Reinstalls missing files and files different from the current version

Parameter	Effect
<b>c</b>	Repairs the software if a file is missing or checks if it does not match the calculated value
<b>a</b>	Reinstalls all files
<b>u</b>	Reinstalls all required user-specific registry (default): <b>HKEY_CURRENT_USER, HKEY_USERS</b>
<b>m</b>	Reinstalls all required computer-specific registry keys (default): <b>HKEY_LOCAL_MACHINE, HKEY_CLASSES_ROOT</b>
<b>s</b>	Reinstalls all existing shortcuts (default)

## Removing the software

You can use the command-line switch **/x** or **/uninstall** to remove the software.



Using the **/x** or **/uninstall** command line with **Setup.exe** removes the entire product.

Here's the command-line syntax:

```
Setup.exe /x
```

or

```
Setup.exe /uninstall
```

To remove the software and all user files, use the following command-line syntax:

```
Setup.exe /x REMOVEUSERFILES=1
```

### *Silent removal*

You can include the **/qn** switch in your command line if you want to silently remove the software:

```
Setup.exe /x /qn
```

## Updating the software

Corel periodically releases updates for its products. You can install an update silently after extracting its files.



In this guide, **Patch.exe** is a placeholder for the filename of the update. The actual filename varies with each update.

To extract the update files, use the following command-line syntax:

```
\\PathTo\Patch.exe /extract_all
```

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To install the update silently, use the following command-line syntax:

```
"\\PathTo\Setup.exe" /qn"
```

## Accessing additional resources

For more information, see the following web resources.

Web resource	Description
Corel® Painter® website: <a href="http://www.painterartist.com">www.painterartist.com</a>	Information about Painter products and mobile apps, product features, pricing and availability
Corel® Support Services website: <a href="http://www.corel.com/support">www.corel.com/support</a>	Information about product features, specifications, pricing, availability, services, and technical support
Knowledgebase: <a href="http://www.corel.com/knowledgebase">www.corel.com/knowledgebase</a>	A searchable repository of articles written by the Corel Support Services team

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